

Date of Incident	01-11-2021
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 01-13-2021 at 12:52 PM.
Property	Bromley House
Time of Incident	09:19:00
Location of Incident	Bromley A416

Description of Incident

Mrs. Grant called the office to inform us that she tested positive for COVID. I informed Brian and he contacted RestoreCore

Corrective action taken at the time of the incident

Contacted Brian. Building sanitized by RestoreCore.

What we have done related to Customer Service and helping the resident, if anything?

Thanked the resident for notifying us. Wished her well. and emails were sent to the residents informing them.

Witnesses names and phone number

N/A

Is criminal activity involved

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Lonnie Grant

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

Yes

Vendor Name

restore core

