

Date of Incident	01-06-2025
Prepared By	Thomas Neal
Reviewed By	Incident Report was reviewed by John Samuel on 01-13-2025 at 02:31 AM.
Property	York House (South)
Time of Incident	14:10:00
Location of Incident	Yorkhouse vesta veiw

Report Last Updated By	Update Date
Thomas Neal	01-13-2025
John Samuel	01-13-2025
Thomas Neal	01-12-2025

Incident Type

Property Damage

Description of Incident

At approximately 2:10 PM, the resident in Apartment 1104, Benjamin Wooden, accidentally crashed into the VestaView window. He explained that he was disoriented due to being blind in one eye. I informed him that he would be responsible for the damage, and he acknowledged this. The reason for the delay in reporting the incident is that I was waiting to obtain video footage for documentation purposes.

Corrective action taken at the time of the incident

We placed ply board over the broken window and we placed signs. We also reported incident to residents insurance company

What we have done related to Customer Service and helping the resident, if anything?

We placed ply board over the broken window and we placed signs

Witnesses names and phone number

Was there security camera footage of this incident?

Yes

Link to security footage video in Box

<https://lindyproperties.box.com/s/7uuizwhngre83txd5hgvy5cnu215ygap>

Did this incident involve a resident?

Yes

Resident Name

Alonzo Oliver

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

Yes

What is the estimate of the loss?

