

Date of Incident	01-09-2023
Prepared By	Linda Barder
Reviewed By	The Incident Report was Not reviewed.
Property	Towers at Wyncote
Time of Incident	06:00:00
Location of Incident	8480 Limekiln Pike, Tower (3) outside steps at parking lot (see picture attached) TEMPERATURE ON 1/9/23 WAS HIGH 42degrees LOW 35degrees

Incident Type

Slip and Falls weather related

Description of Incident

Gary Hawes was visiting his sister who lives in 0216-3; when leaving the building towards the parking lot he said he slipped and fell on the step which claimed was wet, it was misty out. He used his left hand to break the fall and banged his knee. He was in a lot of pain and went to the ER where they did xrays, he tore ligaments in his hand which they casted and put an ace bandage on his knee. Mr Hawes was wearing sneakers at the time. He is also on a 24 hour "pick" line, which fell out of place when he fell and needs xrays.

Corrective action taken at the time of the incident

The incident occurred on Monday 1-9-23 and we were informed on Tuesday 1-20-23. I called the number provided, left a message. We connected today.

What we have done related to Customer Service and helping the resident, if anything?

Mr. Hawes wants to be compensated. I asked him why he thought we were liable and he said well someone has to be and hoped he and I could work something out without involving his lawyer. I told him I am completing the incident report and sending it to ownership.

Witnesses names and phone number

His nephew was with him but did not see him fall

Was there security camera footage of this incident?

Nο

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

