

Date of Incident	01-06-2023
Prepared By	Amber Johnson
Reviewed By	Incident Report was reviewed by John Samuel on 01-12-2023 at 08:55 PM.
Property	Academia Suites
Time of Incident	17:47:00
Location of Incident	Godfrey parking lot side Landing door by eye institute

Incident Type
Misc.
Description of Incident
On 1/6, I received a message from Thomas around 6:28pm to say that a resident had called him to say the door had been broken in Godfrey. I asked Thomas if he knew who and he said the resident in g102 saw someone one but didn't not describe them. I called Dante and Shawn around 7:15 pm let them know to investigate the door and secure it since I was told the glass was broken out. They came out and the glass was shattered but had not fallen out. On Tuesday, I reviewed the camera and discovered 3 young boys trying to pull and pry the door open. Moments later, they retreat and throw something at the glass, breaking it.
Corrective action taken at the time of the incident
Called maintenance supervisor and alerted him to situation. He called Glass company about scheduling repairs
What we have done related to Customer Service and helping the resident, if anything?
No residents were involved
Witnesses names and phone number
Resident saw kids running but did not directly see them in action
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

