

Date of Incident	01-10-2022
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 01-12-2022 at 07:34 PM.
Property	York House (South)
Time of Incident	19:15:00
Location of Incident	APT 1215 LYNN THOMPSON

Description of Incident
MS. THOMPSON REPORTED THAT SOMEONE WAS KNOCKING AND BANGING ON HER APARTMENT DOOR ON MONDAY NIGHT, JANUARY 10TH AT 7:15PM. SHE REPORTED THAT SHE WAS VERY FRIGHTENED . SHE REPORTED THAT THIS HAS OCCURRED MULTIPLE TIMES. WHEN MS THOMPSON OPENED HER DOOR IN THE MORNING SHE FOUND THE NOTE OUTSIDE HER DOOR. SHE CALLED THE FRONT DESK TO REPORT THE INCIDENT AND RELAYED, HOW FRIGHTENED SHE IS.. MS. THOMPSON MADE A COMMENT THAT SHE HAS A GUN IN HER APARTMENT. AND NOT TO LET HER USE IT.
Corrective action taken at the time of the incident
THE MANAGER, LAURA REED CALLED THE REGIONAL MANAGER AND REPORTED THE INCIDENT. RM JOHN SAMUELS INQUIRED IF THERE WAS POSITIVE IDENTIFICATION OF THE PERSON(S) BANGING ON MS. THOMPSONS DOOR OR WHO LEFT THE NOTE. THERE IS NO PROOF.
What we have done related to Customer Service and helping the resident, if anything?
THE MANAGER, LAURA REED CALLED THE RESIDENT TO INVESTIGATE THE SITUATION AND GATHER INFORMATION.. MS. REED COMFORTED MS. THOMPSON AND ADVISED MS. THOMPSON TO CALL THE POLICE IMMEDIATELY IF THE BANGING ON HER DOOR REOCCURS. JOHN SAMUEL ALSO ADVISED LAURA TO PURCHASE 2 SPY CAMERAS TO INSTALL IN HALLWAYS TO SEE ANY UNSUSPICIOUS ACTIVITY..
Witnesses names and phone number
THERE ARE NO WITNESSES. DUE TO THE FACT MS. THOMPSON BELIEVES SHE IS BEING HARASSED AND PRODUCED A NOTE WHICH APPEARS THREATENING I DECIDED TO REPORT THE ALLEDGED INCIDENT.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
LYNN THOMPSON
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

