

Date of Incident	12-30-2022
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 01-12-2023 at 06:20 PM.
Property	251 Dekalb
Time of Incident	07:30:00
Location of Incident	East building exterior steps.

Incident Type
Slip and Falls
Description of Incident
Anthony (no last name) and not a resident of the community informed Leonela Torres that his wife (no name) slipped on the exterior steps in front of East building. Anthony did say in an email, forwarded from Leo that the wet floor signs were out. Anthony's wife was using the handrail and still fell.
Corrective action taken at the time of the incident
I called Anthony and left a message on 1/4, but no call back. Leo has called multiple times and sent emails to get Anthony's last name and his wife's full name, but no response.
What we have done related to Customer Service and helping the resident, if anything?
I, Stephen Cicala, have reached out to Anthony, but no response. Leo has done the same, and also no response. We will send an update if we are able to make contact and get more details.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

