

Date of Incident	01-07-2023
Prepared By	Ketty Bailey
Reviewed By	Incident Report was reviewed by Alison Snyder on 01-09-2023 at 08:28 PM.
Property	Park at Westminster
Time of Incident	02:56:00
Location of Incident	Back of C Bldg

Incident Type
Property Damage
Incident Type Category
Weather
Incident Type Sub-Category
Flood
Description of Incident
In the back of C building, Calvin Bostic from maintenance reported that there was a main water pipe outside that was broken and water was coming out onto the ground.
Corrective action taken at the time of the incident
Ketty called Ben from Ben Manis Plumbing who came out on Saturday to check the area. He sent a crew to repair this main pipe on Monday Jan 9, 2023 at 9am. Work was completed by 2:00pm.
What we have done related to Customer Service and helping the resident, if anything?
Ketty sent an email blast to the residents explaining that the water would be shut off in C Bldg on Monday Jan.9 from 9-4pm and apologize for the inconvenience
Witnesses names and phone number
Calvin Bostic 215-913-9652
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

