

Date of Incident	12-28-2024
Prepared By	Mecca Holloway
Reviewed By	Incident Report was reviewed by Brian Kroker on 01-10-2025 at 01:56 PM.
Property	251 Dekalb
Time of Incident	12:00:00
Location of Incident	In front of the West building.

Report Last Updated By	Update Date
Brian Kroker	01-10-2025
Stephen Cicala	01-09-2025

Incident Type
Slip and Falls
Description of Incident
<p>The incident reportedly occurred last week; the specific date and time have not been confirmed. Rachel Laskey reported that her daughter, Jennifer, suffered a severe fall outside the apartment complex approximately one week ago due to black ice. A neighbor assisted Jennifer into her apartment. However, the following day, Jennifer was unable to move and was later diagnosed with a lumbar fracture. She was transported by ambulance to a local hospital and then transferred to Philadelphia for further care. In addition to her lumbar injury, Jennifer has developed pneumonia and is recovering slowly. Her current condition makes her unable to move out of the apartment at this time. Mecca Holloway spoke with the resident that fell and she told me she doesn't remember when any of this happened but she will try to figure out when it happened. The report is based off an email sent by the other lessee who is her mother, dated January 4, 2025. The email indicated her daughter fell a week ago. Mecca spoke with both the mother and the daughter spoke with both of them and neither could give an exact date or time of when this happened. Email will be attached to this incident report soon.</p>
Corrective action taken at the time of the incident
We created an incident report with the provided.
What we have done related to Customer Service and helping the resident, if anything?
We have the residents mother a call to see how the resident was doing and let her know that we were not blocking the payment and to try to submit her payment again.
Witnesses names and phone number
n/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
W0306
Resident Name
Jennifer Laskey
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

