

<b>Date of Incident</b>	01-06-2024
<b>Prepared By</b>	Ketty Bailey
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 01-10-2024 at 03:37 PM.
<b>Property</b>	Warrington Crossings
<b>Time of Incident</b>	03:30:00
<b>Location of Incident</b>	On the Grass area between M Bldg Parking lot and N Bldg

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	01-10-2024
Ketty Bailey	01-08-2024

<b>Incident Type</b>
Slip and Falls
<b>Description of Incident</b>
On Monday 1/8/24, Porshia Braswell of Apt N2 was walking to her apartment and fell in the grass between the M Bldg parking lot and N building around 3:30pm when she was coming home from work. She said the sidewalks looked slippery so she decided to walk in the grass instead.
<b>Corrective action taken at the time of the incident</b>
The resident came to the office on Monday, Jan 8 to report she fell on Saturday afternoon. Ketty asked if she was doing okay and she explained she had a brace on her leg and her doctor told her she will need to have physical therapy to help her leg heal. The pictures included in this report were taken on Monday, not at the time of the incident.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Ketty told her she will call and check on her to see how she is feeling tomorrow, Jan 9, 2024.
<b>Witnesses names and phone number</b>
Porshia Braswell 267-701-6850 and her son. Awaiting call back for the name of her son.
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Unit</b>
N02
<b>Resident Name</b>
Porshia Braswell
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No

