

Date of Incident	01-08-2024
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brian Kroker on 01-09-2024 at 01:34 PM.
Property	Meadowbrook
Time of Incident	08:45:00
Location of Incident	Steps next to handicap spot at 628

Report Last Updated By	Update Date
Brian Kroker	01-09-2024
Lori Kolinchak	01-08-2024

Incident Type
Slip and Falls weather related
Description of Incident
Rosesylvia McDonald resident of 628 left a voicemail at 8:55 am this morning that she fell due to ice on the steps. She fell right before the call at approximately 8:45 am. We experienced a water main break in that area. Robinson Filus salted the area, however, that was just after the fall. He had been making rounds when he discovered it.
Corrective action taken at the time of the incident
Steps were salted even before we knew of the fall.
What we have done related to Customer Service and helping the resident, if anything?
Lori Kolinchak contacted the resident to see how she was. She said she was fine but her back was a little sore. She is a 20 year resident and couldn't say enough nice things about Meadowbrook (she insisted I put that in my report). She said her reason for reporting it was so we would know the area needed to be salted and so no one else would fall.
Witnesses names and phone number
NA
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
628
Resident Name
Rosesylvia McDonald 215-947-8316
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

