

<b>Date of Incident</b>	01-07-2025
<b>Prepared By</b>	Ketty Bailey
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 01-08-2025 at 03:11 PM.
<b>Property</b>	Warrington Crossings
<b>Time of Incident</b>	11:00:00
<b>Location of Incident</b>	Front of R Building

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	01-08-2025
Ketty Bailey	01-07-2025

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Jim, our Caleco Technician, was getting out of his van when someone was exiting the R building and grabbed Jim and threw him to the ground. Jim does not know who the person was, and said they were driving a green truck.
Corrective action taken at the time of the incident
Jim came to the office at Park at Westminster to report what happened. The police were called and a police report filed. Ketty pulled resident files and showed copies of Photo ID to Jim to see if he recognized any of the residents as possible suspects, he did not.
What we have done related to Customer Service and helping the resident, if anything?
Ketty spoke with Jim to make sure he is ok and Ketty called Caleco office and spoke with a supervisor Garrett Williams to explain what had happen at the property with Jim. Jim did not report any injuries, aside from being shaken up. Will review cameras to see if there is any footage of the incident.
Witnesses names and phone number
Jim with Caleco 610-692-5600
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Caleco
Should this incident be reported to the residents renters insurance policy?
No

