



Date of Incident	12-31-2021
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Alison Snyder on 01-06-2022 at 04:48 PM.
Property	450 Green Apartments
Time of Incident	12:00:00
Location of Incident	Apartment J308

Description of Incident
Our maintenance supervisor Curtis Washington went to apartment J308 to check up on Robert Williams as he does daily. Curtis found Robert in a chair and non-responsive. Curtis tapped Robert on his arm and felt his body was cold.
Corrective action taken at the time of the incident
Curtis contacted Robert's emergency contact, Charlie Roberson, and then contacted the police by calling 911. When emergency services arrived, they confirmed that the resident had passed away.
What we have done related to Customer Service and helping the resident, if anything?
Locks have been changed, Norristown Police have been contacted to obtain a copy of the police report and Robert's emergency contact has been contacted.
Witnesses names and phone number
Curtis Washington, 215-669-8799.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Robert Williams
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

