

| Date of Incident | 01-04-2021 |
|----------------------|-------------------------------|
| Prepared By | Mark Peale |
| Property | Towers at Wyncote |
| Time of Incident | 09:43:00 |
| Location of Incident | In the rear of building three |

Description of Incident

When they where diving for the water main they nicked the gas line turned off gas talked to Ben he said they will repair it as of now building 2 and 1 have no gas

Corrective action taken at the time of the incident

Called Ben he will repair

What we have done related to Customer Service and helping the resident, if anything?

Talk to frank about building 2 and 1 think he might have sent a email blast not sure

Witnesses names and phone number

Mark Peale 2676250806

Is criminal activity involved

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://



