

Date of Incident	01-01-2023
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Alison Snyder on 01-04-2023 at 04:08 PM.
Property	Eola
Time of Incident	00:02:00
Location of Incident	Eola Parking Lot

Incident Type
Misc.
Incident Type Category
Theft
Description of Incident
Shaina Davis of 301 came to the office on 1/3 to report that both of her back tires to her BMW were slashed. The tires were not completely so she was able to drive to the tire shop to replace the tires. She reported her her vehicle was in the parking lot closest to the dumpster area on Sunday, 1/1/23 around 9pm. She didn't go back outside of her home until Monday, January 2, 2023 when she discovered it. The resident filed a police report-DC# 23-35-00298. Shaina stated that she does not have any enemies that she could think of that would do this.
Corrective action taken at the time of the incident
I apologized to the resident about the incident. I am working on viewing cameras, but having technical difficulties-working with Emergency Response and IT to gain access to view them. Will provide any footage, if any, when they can be viewed.
What we have done related to Customer Service and helping the resident, if anything?
The resident stated she is afraid of staying at Eola Park. I apologized to the resident and offered to move her to another property since she just moved into Eola a few weeks ago. I offered her several options at Bromley. She is transferring to Bromley B115 on 1/3/23.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Shaina Davis
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

