



**Mystery Shopping Service Order Form
(Schedule A)**

Parties to the Agreement:

Grace Hill, LLC
Attn: Finance and Accounting
300 Executive Center Dr., Suite 201
Greenville, SC 29615
(866) 472-2344
accounting@gracehill.com

“Customer”
Lindy Property Management
309 York Road Suite 211
Jenkintown, PA 19046
(215) 886-8030

Grace Hill thanks you for ordering the services reflected in this Mystery Shopping Service Order Form!

Initial or Renewal:

This Schedule A is:

_____: An initial Schedule A; or

X : A Renewal Schedule A that renews the Agreement.

Service Period:

The Term of this Schedule A or Renewal Schedule A is:

From: May 1, 2021 (the "**Effective Date**")

To: April 30, 2022 (the "**Renewal Date**")

Services:

Grace Hill shall provide the Mystery Shopping Services identified in the table below subject to Grace Hill's Master Service Agreement¹, which shall apply to any additional Mystery Shops you order using the Vision Platform or the Validate dashboard.

A la Carte Model Offering – Pricing Schedule*

Services	Price per Qty 1
Internet	\$40
Phone (Non-Recorded)	\$40
Phone (Recorded)	\$50
Onsite (Non-Recorded)	\$120
Onsite (Audio)	\$225
Video	\$215
Virtual Shop (Audio)	\$90
Virtual Shop (Audio & Video Recorded)	\$125

¹ Master Services Agreement is available at www.gracehill.com/msa/validate.pdf

*With the COVID-19 pandemic, public health situations have limited the ability to conduct onsite shops. When onsite shopping is not a reasonable or safe option, that shop type will be replaced with the virtual shop and the Client's invoice will reflect a credit for the price variance. Reasonable efforts will be made to contact the Client prior to making any substitutions.

Minimum Fee: \$1,000

The above Minimum Fee applies if the fees for A La Carte order below is less than the Minimum Fee. The Minimum Fee applies only to A La Carte orders.

Accuracy of Information

Customer represents and warrants that the Scheduling Information (including email addresses, telephone numbers, Property Information, Targeted Leasing Professional names and information, etc.) that Customer provides to Grace Hill is accurate, this includes updating this data in Vision as it is referenced by the Validate dashboard for scheduling purposes. Inaccurate data will result in delayed and/or failed shops.

By executing this Schedule A or Renewal Schedule A to the Validate Mystery Shopping Services Agreement, the Parties agree to abide by the Terms and Conditions of the Validate Mystery Shopping Services Agreement, this Schedule A or Renewal Schedule A and any applicable exhibits.

GRACE HILL, LLC

By:



Amanda Foreman

Name:

Amanda Foreman

Title:

Account Manager

Date:

4/22/2021

CUSTOMER

By:



Brian Kroker

Name:

Brian Kroker

Title:

COO

Date:

4/26/2021